

## Richard Reed

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**From:** Contact <contact@aduiepile.com>  
**Sent:** Friday, March 13, 2020 6:58 AM  
**To:** Shawn McGee  
**Subject:** COVID-19 Update from A. Duie Pyle



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Shawn McGee,

We want to let you, our Pyle Customers, know that we are monitoring the COVID-19 situation closely, and taking steps to minimize any disruptions to service as this evolving situation continues to unfold.

To this end, we have a series of contingency plans in place to proactively adjust as needed as this fluid situation develops. We are prepared to implement adjustments in our operation to adapt to a changing landscape as conditions warrant.

Like many organizations, we are communicating regularly with our Pyle People and encouraging them to practice good common sense and the preventive healthy living habits we are all seeing and hearing about in the news. Accordingly, we have also initiated changes in our business operations that are aimed to protect Pyle employees, our families and our customers from potential impacts of the coronavirus. We place a high priority on the health and safety of our Pyle People and their families, and this priority remains at the top of our list along with our commitment to deploy our best collective efforts to exceed your service expectations and requirements.

We are respectful of the contingency plans and revised operating requirements many of our Customers have communicated to us, and we will endeavor to comply with reasonable requests. Our commitment to the safety and welfare of your company and people is equally important to us.

I know we all look forward to putting these unprecedented challenges we are facing together in the rearview mirror, and we are committed to working together to accomplish exactly that.

Thank you for your continuing trust and confidence you place in our Company and the Pyle People.

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