



## **ESTES EXPRESS LINES' COVID-19 RESPONSE OVERVIEW**

We at Estes Express Lines are committed to the success of your business, and as part of that commitment, we are taking all prudent measures to protect our operations from the risks associated with the COVID-19 virus. We are continually monitoring this situation and will keep you apprised of any developments that warrant your attention.

### **Estes Express Lines does not foresee any service interruptions as a result of COVID-19.**

Our business is built to weather challenges like this, and we're prepared to implement plans to ensure our customers' needs are met.

We have leading expertise in managing logistics in crisis scenarios from our experience as one of FEMA's carriers of choice. Our adaptable and scalable operations model well equips us to meet service needs regardless of challenges.

### **Estes Express Lines has a comprehensive preparedness plan to handle situations such as the COVID-19 outbreak.**

As part of our ongoing risk management protocols, Estes Express Lines has had a pandemic plan in place for several years, a plan that addresses various contingencies and that is continually updated. While many of the details of those plans are proprietary, we can provide some additional context as to the scope and nature of our plans.

- Our diverse portfolio of subsidiaries and business lines have the flexibility to increase capacity on an as-needed basis. Our nationwide network also provides multiple options for routing freight.
- Should a number of our drivers or warehouse workers fall ill, we have substantial teams of additional workers who can fill in at a moment's notice.
- Estes Express Lines carries zero debt, which allows us to make investments in resources as conditions demand.
- Having worked on multiple emergency projects over the years with FEMA, occasions where immediate staffing and resources were required to be assembled and deployed on an urgent basis, we have considerable experience in responding to a wide range of contingencies.

### **Estes Express Lines is taking all necessary precautions to ensure the safety of our employees, drivers, and customers.**

We are providing our employees with all up-to-date precautions designed to help reduce risks associated with the virus, and we continue to assess conditions on an ongoing basis. We're instructing our drivers and employees on what makes someone vulnerable to COVID-19 and what preventative measures they can take, like thorough handwashing and using antibacterial products whenever possible.