



February 28, 2020

Re: Pandemic Preparedness

To all concerned,

In answer to requests concerning the possibilities of Pandemic Viral or other contagious outbreaks of unanticipated communicable disease, the following is intended to summarize the response of Old Dominion Freight Line, Inc.

Serving our customers with uninterrupted service due to unforeseen circumstances is a priority of Senior Management as we consider Old Dominion a critical link in the logistics supply chain. We are focused on the safety of our employees, clients and those in which our people may be in contact with during any such Epidemic/Pandemic.

Old Dominion will follow the U.S. Centers for Disease Control (CDC) protocol upon announcement of any domestic epidemic. Domestic declaration(s) normally follow International Pronouncement of Pandemics which is declared by the World Health Organization (WHO).

The National Institute of Health (NIH) provide specific guidance for the type of threat of which a National Health Warning or National Health Emergency would be declared. We would also be subject to the Department of Homeland Security (DHS) travel restrictions should such be announced and/or enforced.

Our primary focus will be,

- Identify and define critical services that must be maintained during a Pandemic.
- Define critical service priorities.
- Execute the principles of those critical services.
- Ensure an equitable distribution of critical assets.
- Expedite a normalization of operations.

Old Dominion Freight Line, Inc. will follow these domestic and international protocols in the event either is declared.

Please advise my office regarding any future or additional requests.

Thank you,

Sam Faucette, CDS
Vice President, Safety & Compliance
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